

AMERICAN ASSOCIATION OF FELINE PRACTITIONERS

REGISTRATION BROCHURE



2022 Spring into Feline Medicine

Sunday, April 24th | Wednesday, May 4th | Saturday, May 14th

THREE-DAY VIRTUAL LIVE CE EVENT



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2022 Spring into Feline Medicine



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Sunday, April 24th | Wednesday, May 4th | Saturday, May 14th

ALL TIMES ARE EASTERN TIME ZONE

Sunday, April 24, 2022

TIME	SESSION TITLE	SPEAKER	SPONSOR
12:00 - 1:20 pm	Purrfecting Strategy & CommunicATIOn in the FURst Kitten Visit	Dr. Natalie Marks	
1:40 - 2:40 pm	Diagnostic & Therapeutic Approach to Feline URI	Dr. Mike Lappin	
3:00 - 4:20 pm	Feline Fracas: Why Cats Fight & How to Help Them	Dr. Theresa DePorter	
4:30 - 5:30 pm	Easy as One, Two, Pee: Steps for Solving Feline House-Soiling	Dr. Julia Albright	

Wednesday, May 4, 2022

TIME	SESSION TITLE	SPEAKER	SPONSOR
2:00 - 3:00 pm	Diagnosis & Treatment of Proteinuria in Cats	Dr. Stacie Summers	
3:15 - 4:15 pm	Ionized Calcium in Cats: How Much are You Missing Without This Measurement?	Dr. Dennis Chew	
4:45 - 5:45 pm	Should You Extract This Tooth? Using Diagnostics to Decide (Probing, Intraoral Radiography, & CBCT)	Dr. Jan Bellows	
6:00 - 7:00 pm	Role of Dietary Phosphorus in Feline Renal Health & in Management of CKD	Dr. Stacie Summers	

Saturday, May 14, 2022

TIME	SESSION TITLE	SPEAKER	SPONSOR
12:00 - 1:20 pm	Hospice & Palliative Care: The Foundations for the Role of the GP	Dr. Mary Gardner	
1:40 - 2:40 pm	The Old Cat in the Clinic: How Senior Wellness Visits Improved Charlie's Quality of Life	Dr. Myles McKenna	
2:50 - 3:50 pm	The Itchy Cat	Dr. Michael Rossi	
4:00 - 5:00 pm	Frustrating Felines: Inappetent Cats	Dr. Diane Delmain	



We would like to recognize and thank the following companies for their sponsorships.



Diagnostic & Therapeutic Approach to Feline URI

Mike Lappin, DVM, PhD, DACVIM

Platinum Partnership Sponsor

Cat Friendly Practice Sponsor



The Itchy Cat

Michael Rossi, DVM, MNS, DACVD

Gold Partnership Sponsor

Cat Friendly Practice Sponsor



Should You Extract This Tooth? Using Diagnostics to Decide (Probing, Intraoral Radiography, & CBCT)

Jan Bellows, DVM, DAVDC, DABVP

Silver Partnership Sponsor



Hospice & Palliative Care: The Foundations for the Role of the GP

Mary Gardner, DVM



Easy as One, Two, Pee: Steps for Solving Feline House-Soiling

Julia Albright, MA, DVM, DACVB

Frustrating Felines: Inappetant Cats

Diane Delmain, DVM, DABVP (Feline)

Silver Partnership Sponsor

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Diagnosis & Treatment of Proteinuria in Cats

Role of Dietary Phosphorus in Feline Renal Health & in Management of CKD

Stacie Summers, PhD, DACVIM (SAIM)

Platinum Partnership Sponsor

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Purrfecting Strategy & CommuniCATION in the FURst Kitten Visit

Natalie Marks, DVM, MS, CVJ

Ionized Calcium in Cats: How Much are You Missing Without This Measurement?

Dennis Chew, DVM, DACVIM (Internal Medicine)

The Old Cat in the Clinic: How Senior Wellness Visits Improved Charlie's Quality of Life

Myles McKenna, MVB, MVetSci, MVetMed, DACVIM (SAIM), DECVIM-CA, MRCVS

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SUNDAY, APRIL 24, 2022 – DAY 1

- 12:00 – 1:20 pm** **Purrfecting Strategy & CommuniCATION in the FURst Kitten Visit**, *Dr. Natalie Marks*
In this comprehensive kitten-focused session, attendees will receive practical tips on how to make the most of the first kitten visit. Some will be more traditional, including discussion about nutrition (introducing both canned and dry diet), travel, vaccine strategies, and parasite prevention. Others, however, will make up the gap that is often present in these first exams with pet parents – scratching appropriately from the beginning, tips to trim nails without stress, feeding puzzles, carrier and harness training, enrichment, and play strategies. When this visit is successful, thorough, and practical, practitioners set the stage for more visits and better care as they get older.
- 1:40 – 2:40 pm** **Diagnostic & Therapeutic Approach to Feline URI**, *Dr. Michael Lappin*
In this session, Dr. Lappin will update the attendees on the optimal diagnostic and therapeutic plans for cats with upper respiratory infections.
- 3:00 – 4:20 pm** **Feline Fracas: Why Cats Fight & How to Help Them**, *Dr. Theresa DePorter*
Feline housemates don't always get along. Feline aggression may be active or passive. Feline fighting is a common reason for relinquishment. This session will review the complexities of feline social interactions and strategies for peaceful resolution of kity controversies. Focus will be on understanding, managing, and reducing aggression between housemate cats.
- 4:30 – 5:30 pm** **Easy as One, Two, Pee: Steps for Solving Feline House-Soiling**, *Dr. Julia Albright*
Cats are the second most popular US pet due in part to their ability to adapt to almost any environment, including indoor settings. However, house-soiling continues to be one of the most prevalent problems for cat owners, presenting complaints to veterinarians, and reasons for removal of the cat from the home. In cats, micturition and defecation are not only means to remove waste products from the body, but also forms of social communication and responses to stress. Accurate diagnosis and an understanding of a cat's basic needs are crucial for treating out-of-the box elimination problems. This session will provide an overview of diagnosing the various motivations for feline house-soiling, and creating a treatment plan to reduce stress and create optimal litterbox environments for our cats.

WEDNESDAY, MAY 4, 2022 – DAY 2

- 2:00 – 3:00 pm** **Diagnosis & Treatment of Proteinuria in Cats**, *Dr. Stacie Summers*
Proteinuria is gaining wider recognition in feline medicine, and persistent renal proteinuria is of significant clinical importance. Proteinuria is associated with the development of azotemia in geriatric cats and is an independent risk factor for survival in cats with chronic kidney disease. This session will start with a review of the diagnosis and causes of proteinuria, with an emphasis on renal proteinuria. The course will review the indications to perform a renal biopsy, how to perform a renal biopsy, and the tests required for the diagnosis of amyloidosis and immune-complex glomerulonephritis. Finally, management options for cats with proteinuria will be outlined, with a focus on medications to inhibit the renin-angiotensin-aldosterone system (RAAS).
- 3:15 – 4:15 pm** **Ionized Calcium in Cats: How Much are You Missing Without This Measurement**, *Dr. Dennis Chew*
This lecture will feature why measurement of ionized calcium is more clinically useful than measurement of total calcium in general. The differential diagnoses for hypercalcemia will focus on malignancy, primary hyperparathyroidism, hypervitaminosis D, and idiopathic hypercalcemia (unique to cats). A new understanding as to how some renal diets can be associated with the development of hypercalcemia in cats with CKD will be introduced. Treatment using dietary modification and bisphosphonates (alendronate) to restore normocalcemia will be featured for cats with idiopathic hypercalcemia.
- 4:45 – 5:45 pm** **Should You Extract This Tooth? Using Diagnostics to Decide (Probing, Intraoral Radiography, & CBCT)**, *Dr. Jan Bellows*
Choosing between extraction, crown amputation with gingival closure, or follow up only can be challenging. Approximately 60% of cat teeth are located subgingivally. This case-based packed presentation will review old and newer (CBCT) tools to help decide what is best for your patients.
- 6:00 – 7:00 pm** **Role of Dietary Phosphorus in Feline Renal Health & in Management of CKD**, *Dr. Stacie Summers*
Phosphorus is a key nutrient in cat foods and plays a crucial role in renal health in cats. This session will review the potential risks of high dietary phosphorus intake in healthy cats, and review the variability of phosphorus content of over-the-counter adult and senior cat foods. Phosphorus restriction is a key management strategy in cats with chronic kidney disease (CKD) to maintain phosphorus and calcium homeostasis. We will review the nutritional differences in the available therapeutic renal diets formulated for cats and how this information is used to make an individualized dietary recommendation in cats with CKD. Next, we will evaluate the role over-the-counter senior diets play in the management of early-stage chronic kidney disease, and attendees will learn basic calculations that will allow them to directly compare the nutritional content of pet foods.

SATURDAY, MAY 14, 2022 – DAY 3

- 12:00 – 1:20 pm** **Hospice & Palliative Care: The Foundations for the Role of the GP**, *Dr. Mary Gardner*
Veterinary hospice care is a unique case approach centered around education, preparation, and support for the pet and the client. Understanding what this service includes and what it does not include will help veterinary professionals solidify their role as animal advocates, strengthen the human-animal bond, and maintain the highest level of client care.
- 1:40 – 2:40 pm** **The Old Cat in the Clinic: How Senior Wellness Visits Improved Charlie's Quality of Life**, *Dr. Myles McKenna*
Senior cats have a special set of needs, and it's up to us to make sure their owners have the tools to meet them. Learn how to make the most of senior wellness visits and communicate with owners about preventive care diagnostics, which can help improve quality of life. We will also discuss how mAbs target NGF and can help our senior feline patients with OA pain.
- 2:50 – 3:50 pm** **The Itchy Cat**, *Dr. Michael Rossi*
The feline patient may present with pruritus for several reasons making it difficult to provide an accurate diagnosis at initial presentation. This case-based presentation will go through how to work-up feline patients and develop effective management plans. Emphasis will be placed on owner discussion and selection of therapeutic interventions. The attendee should have a better understanding of how to manage difficult feline pruritus cases and how to relay information to the pet owner.
- 4:00 – 5:00 pm** **Frustrating Felines: Inappetent Cats**, *Dr. Diane Delmain*
This session explores options for dealing with one of the most frustrating problems in feline medicine: cats that won't eat. Attendees will learn about the physiology and drivers of appetite in cats and environmental, hydration, and dietary manipulations to improve it. Appropriate use of medical options for appetite will be discussed.



Distinguished Speakers

Julia Albright, MA, DVM, DACVB **University of Tennessee College of Veterinary Medicine, Knoxville, TN**

Julia Albright is a Diplomate of the American College of Veterinary Behaviorists and Associate Professor at the University of Tennessee College of Veterinary Medicine. Dr. Albright obtained both a Master's degree in Experimental Psychology and DVM from The University of Tennessee before completing a residency and fellowship in Animal Behavior at Cornell University CVM. Dr. Albright's research interests include reducing stress in animal facilities, psychopharmacology, and the human-animal bond.



Jan Bellows, DVM, DAVDC, DABVP **Dechra, Weston, FL**

Dr. Bellows received his undergraduate training at the University of Florida and Doctorate in Veterinary Medicine from Auburn University. After completing a small animal internship at The Animal Medical Center, he returned to south Florida where he still practices companion animal medicine surgery and dentistry at ALL PETS DENTAL, in Weston Florida. He is certified by the Board of Veterinary Practitioners (canine and feline) since 1986 and American Veterinary Dental College (AVDC) since 1990. He was president of the AVDC from 2012-2014 and is currently president of the Foundation for Veterinary Dentistry. Dr. Bellows' veterinary dentistry accomplishments include authoring five dental texts- The Practice of Veterinary Dentistry . . . A team effort (1999), Small Animal Dental Equipment, Materials, and Techniques (2005, second edition 2019) and Feline Dentistry (2010, second edition 2022). He is a frequent contributor to DVM Newsmagazine and a charter consultant of Veterinary Information Network's (VIN) dental board since 1993. He was also chosen as one of the dental experts to formulate AAHA's Small Animal Dental Guidelines published in 2005 and updated in 2013 and 2019.



Dennis J. Chew, DVM, DACVIM (Internal Medicine) **The Ohio State University College of Veterinary Medicine, Columbus, OH**

Dr. Chew is a 1972 graduate of the College of Veterinary Medicine at Michigan State University. He did a one-year internship at South Weymouth Veterinary Associates and a two-year residency in internal medicine and nephrology at the Animal Medical Center in New York City. He became a Diplomate of the American College of Veterinary Internal Medicine in 1977. Dr. Chew was an attending veterinarian at The Ohio State University College of Veterinary Medicine Teaching Hospital for 36 years and is now Professor Emeritus. Most of his work in clinics, research and publications involves urology/nephrology in small animals. He has special interest in disorders of calcium metabolism, chronic kidney disease and vitamin D metabolite dynamics, idiopathic/interstitial cystitis of cats, and diagnostic urinary endoscopy. He has been the author of over 100 peer-reviewed publications and 2 editions of the Manual of Nephrology and Urology in Small Animals.



Diane Delmain, DVM, DABVP (Feline) **Auburn University College of Veterinary Medicine, Auburn, AL**

Dr. Diane Delmain is a Diplomate of the American Board of Veterinary Practitioners (ABVP) in the Feline Specialty. She spent much of her career in private feline practice and is currently an Associate Clinical Professor of Community Practice at the Auburn University College of Veterinary Medicine. As a primary care clinician, she sees patients with fourth year veterinary students, helping them develop clinical and client care skills. She initiated a cat handling program, Cat Friendly Practice certification and a feline elective course at the College of Veterinary Medicine. Dr. Delmain teaches in the Professional Communications course, as well as feline topics in the behavior, dentistry and hematology courses. She is passionate about cats, and enjoys speaking about them at veterinary conferences. Dr. Delmain is an Institute for Healthcare Communication Certified Trainer and holds Fear Free and Feline Friendly certifications, as well. She is currently obtaining a certificate in Feline Behavior through the International Society for Feline Medicine. She is a graduate of the University of Florida College of Veterinary Medicine and the Pennsylvania State University.



Theresa DePorter, DVM, MRCVS, DECAWBM, DACVB **Oakland Veterinary Referral Services, Clarkston, MI**

Dr. Theresa DePorter is a board certified diplomate in the American College of Veterinary Behaviorists (ACVB) and the European College of Animal Welfare and Behavioural Medicine (ECAWBM). She received her Doctor of Veterinary Medicine degree from Purdue University in 1992. She has been seeing behavior consultations at Oakland Veterinary Referral Services in metropolitan Detroit, Michigan, since 2004. Theresa DePorter has been a member of the "Voice of the Cat Advisory Panel" for Church & Dwight. She is also a member of the Fear Free Advisory Group. Dr. DePorter has authored chapters on feline aggression, car ride anxiety, pheromones and psychopharmacology. Research interests include anxiolytic nutraceuticals, pheromones, and aggression between housemate cats.

Mary Gardner, DVM **Lap of Love Veterinary Hospice, Jupiter, FL**

There is nothing better to Dr. Gardner than a dog with a grey muzzle or skinny old cat! Her professional goal is to increase awareness and medical care for the geriatric veterinary patient and to help make the final life stage to be as peaceful as possible, surrounded with dignity and support for all involved. A University of Florida graduate, she discovered her niche in end of life care and is the co-founder and CIO of Lap of Love which has over 250 veterinarians around the country dedicated to veterinary hospice and euthanasia in the home. Dr. Gardner and Lap of Love have been featured in Entrepreneur Magazine, The New York Times, the Associated Press, The Doctors and numerous professional veterinary publications. She is co-author of the textbook "The Treatment and Care of the Veterinary Patient", co-author of a children's activity book focused on saying goodbye to a dog called "Forever Friend", and the author of a book dedicated to pet owners "It's Never Long Enough: A practical guide to caring for your geriatric dog". (Cat versions coming out soon!) Dr. Gardner also won VMX Small Animal Speaker of the year in 2020!



Distinguished Speakers

Michael Lappin, DVM, PhD, DACVIM

Small Animal Clinical Veterinary Medicine, Colorado State University, Fort Collins, CO

Sponsor  **Boehringer Ingelheim**

Dr. Lappin graduated from Oklahoma State University and then completed an internship, internal medicine residency, and PhD program in Parasitology at the University of Georgia. Dr. Lappin is the Kenneth W. Smith Professor in Small Animal Clinical Veterinary Medicine at Colorado State University, is the director of the "Center for Companion Animal Studies" and he helps direct the shelter medicine program. He is the chair of the WSAVA One Health Committee. His principal areas of interest are prevention of infectious diseases, the upper respiratory disease complex, infectious causes of fever, infectious causes of diarrhea, and zoonoses. His research group has published over 300 primary papers or book chapters concerning small animal infectious diseases. Awards include the Norden Distinguished Teaching Award, NAVC Small Animal Speaker of the Year, the European Society of Feline Medicine International Award for Outstanding Contribution to Feline Medicine, the Winn Feline Research Award, the ACVIM Robert W. Kirk Award for Professional Excellence, the WSAVA Scientific Achievement Award, and the AVMA Clinical Research Award.

Natalie L. Marks, DVM, MS, CVJ

VCA Blum Animal Hospital, Chicago, IL

Sponsor  **zoetis**

Dr. Natalie Marks obtained her bachelor's degree with High Honors in Animal Science from the University of Illinois in 1998, and then proceeded to obtain a Masters in Veterinary Medicine and Doctorate of Veterinary Medicine degree with High Honors from the University of Illinois College of Veterinary Medicine. She became a Certified Veterinary Journalist in 2018. She has been a veterinarian at Blum Animal Hospital since 2006, co-owner until 2019 and still practices as an associate. Prior to 2006, Dr. Marks worked at a small animal practice north of Atlanta, GA. Upon her return to Chicago, Dr. Marks became very active in the Chicago VMA, serving on the executive board. She was a past board member of the Illinois State VMA and an active volunteer to the American Veterinary Medical Association. Dr. Marks received the prestigious Dr. Erwin Small First Decade Award. In 2012, Dr. Marks was awarded Petplan's nationally-recognized Veterinarian of the Year. In 2015, she was awarded America's Favorite Veterinarian by the American Veterinary Medical Foundation. And, most recently in 2017, she was awarded Nobivac's Veterinarian of the Year for her work on canine Influenza. Dr. Marks led her practice certification to becoming a Cat Friendly hospital AND Fear Free hospital. She is a passionate advocate for feline wellness, emotional health and enrichment, lecturing nationally and internationally.

Myles McKenna, MVB, MVetSci, MVetMed, DACVIM (SAIM), DECVIM-CA, MRCVS

Zoetis, Bailieborough, Ireland

Sponsor  **zoetis**

Myles graduated from University College Dublin vet school in 2013. After some time in general practice he completed an internship in small animal medicine and surgery at Cornell University and a residency in small animal internal medicine and a master's of veterinary medicine at the Royal Veterinary College (UK). Since completing his residency he has worked in private referral practice in the UK and Australia, and as an assistant professor at University College Dublin. In 2021, he joined Zoetis to direct the new global consultation service. His main clinical interests are nephrology, infectious diseases and feline medicine.

Michael Rossi, DVM, MNS, DACVD

Coastal Veterinary Dermatology & Ear Clinic, Houston, TX

Sponsor  **Ceva**

Dr. Michael A. Rossi is a native of New Orleans, Louisiana. He earned his Bachelor of Science degree from Southeastern Louisiana University in Hammond. After this, he performed fellowship research with the Tulane National Primate Research Center in Covington, Louisiana working with the simian immunodeficiency virus. This further increased his interest in animal welfare and scientific research. He then went on to complete his Master's degree and Doctor of Veterinary Medicine degree at Louisiana State University in Baton Rouge. His Master's program focused on the role of neuropeptides in equine allergic airway disease. After veterinary school, he finished a one-year rotating internship at the Regional Veterinary Referral Center in the Washington, D.C. area. Thereafter, he completed a specialized veterinary dermatology internship at the North Carolina State University College of Veterinary Medicine (NCSU-CVM) in Raleigh, NC. Upon completion of this internship, he participated in a two-year veterinary dermatology residency with NCSU-CVM and clinical work with the Veterinary Referral Center of Colorado (VRCC) in Englewood, CO. He remained on staff at VRCC following his residency before moving back to the Gulf Coast region in 2015 to open Coastal Veterinary Dermatology & Ear Clinic. Dr. Rossi has been board certified by the American College of Veterinary Dermatology since 2014.

Stacie Summers, PhD, DACVIM (SAIM)

Oregon State University, Corvallis, OR

Sponsor  **ROYAL CANIN**

Dr. Stacie Summers is a board-certified specialist in small animal internal medicine and assistant professor at Oregon State University. She graduated with her Doctor of Veterinary Medicine from Washington State University in 2013. She completed a rotating internship at Wheat Ridge Veterinary Specialists in Colorado and continued her education in a feline infectious disease research fellowship at Colorado State University with the Center of Companion Animal Studies. After her fellowship, she completed a residency and a Ph.D. at CSU. Her Ph.D. work was on novel etiologies and the role of the gut microbiome in cats with chronic kidney disease. Her research focus is on feline medicine, urology, and the microbiome. She is a Fear-Free Certified Professional and AAEP Cat Friendly Veterinarian. Dr. Summers currently resides in Oregon with her husband, 2 dogs, and cat.

Why Should I Attend?

Join the AAFP for a three-day virtual live CE event: *Spring into Feline Medicine*. Expert speakers will present a variety of feline topics in a live format. The live presentations are spread out and on different days of the week (Sunday, Wednesday, and Saturday) to allow for work schedule flexibility. The sessions will be live but will be made available on-demand afterwards through December 31, 2022, allowing attendees to watch and earn CE credit even if they can't attend live. Attendees can earn up to 13.5 RACE approved CE credits over the three days. Join us for interactive presentations where you can submit questions at the end of each lecture.

Included In Your Registration

- 13.5 RACE Approved CE Hours Presented Live
- Access to all Presentations and CE Credits On-demand through December 31, 2022
- Online Conference Notes/Outlines Sent Prior to the Event
- Ability to Participate in Live Speaker Q&A

Continuing Education Credits

This conference will be submitted (but is not yet approved) for continuing education credits in jurisdictions which recognize AAVSB RACE approval; however, participants should be aware that some boards have limitations on the number of hours accepted in certain categories and/or restrictions on certain methods of delivery of continuing education. Contact AAFP Headquarters for further information at info@catvets.com. Once obtained, the program approval number will be listed on the conference website at www.catvets.com/education and on the CE form.

Registration

Below are the costs for attending the eConference.

eConference Pricing		THREE DAY	TWO DAY	ONE DAY
Veterinarian	Members	\$ 69	\$ 55	\$ 36
	Non-Members	\$129	\$105	\$ 60
	New Membership & Conference Registration	\$298 (3 Day Conference Bundle)		
Technician & Nurse	Members	\$ 45	\$ 36	\$ 20
	Non-Members	\$ 85	\$ 65	\$ 35
	New Membership & Conference Registration	\$159 (3 Day Conference Bundle)		
Student		\$ 25	\$ 18	\$ 10

Cancellation Policy

Registration fees are non-refundable. If you are unable to attend the live CE, the sessions will be recorded and available for viewing on-demand until December 31, 2022.

FAQs

Do I have to be present on all days of the meeting to attend?

No, you don't have to be present each day to attend the meeting. All of the sessions will take place live at the day and time on the agenda. However, if you can't attend the live sessions, all content will be available on demand until December 31, 2022, so even if you cannot attend one or more of these days, you will still be able to access the educational content. Being present on the dates of the meeting allows you to interact and engage with speakers and attendees in real time.

After I register, when will I receive more information about the conference?

Closer to the start of the eConference, all attendees will receive an email with more details on how to access the virtual eConference platform. The same platform will be used for this meeting as was used for the 2021 Spring into Feline Medicine eConference. If you attended that meeting, it will be familiar to you. You will also receive an email one week prior to the conference with the Proceedings Notes log in details so you can access them online.

How do I get the most out of this virtual eConference?

We suggest treating the eConference as you would an in-person conference with respect to your calendar and other obligations. Prioritize your time so that you can truly be present in the experience by focusing your attention on the session in front of you. It's also a great idea to minimize distractions as it's easy to 'multi-task' and get distracted. Instead, try to reduce background noise, create a comfortable set up, and get ready to start learning! Attending this eConference has huge benefits if you take advantage of everything it has to offer. In addition, you will have on-demand access to all of the sessions until December 31, 2022 so you can watch and access as many CE sessions as you would like!

What technology will I need?

For an optimal experience we recommend participating from a desktop or laptop computer with broadband wired/wireless access. You will be able to connect to audio via your computer. Below are additional recommendations.

1. Use Chrome (recommended) or Firefox browsers
2. Disconnect from a VPN (Virtual Private Network)
3. Check firewalls. If you are in the office, try another network (some offices have robust firewalls that will block some virtual features)
4. Clear your web browser history and cache
5. Check your internet connection
6. Close any other tabs that may be using a lot of bandwidth
7. If you are at home, make sure you are not also using streaming services like Netflix, etc. that could impact your available bandwidth
8. Use a hard-wired internet connection, if possible
9. If you have to use Wi-Fi, make sure you are close to the Wi-Fi device

For more information visit: www.catvets.com/sfm
Have questions? Email Conference@catvets.com.