

AMERICAN ASSOCIATION OF FELINE PRACTITIONERS

# Spring into Feline Medicine

REGISTRATION BROCHURE



Sunday, April 18th | Wednesday, April 28th | Saturday, May 8th

**THREE-DAY VIRTUAL LIVE CE EVENT**



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# Spring into Feline Medicine




THREE-DAY VIRTUAL LIVE CE EVENT





Sunday, April 18th | Wednesday, April 28th | Saturday, May 8th

ALL TIMES ARE EASTERN TIME ZONE




## Sunday, April 18, 2021

TIME	SESSION TITLE	SPEAKER	SPONSOR
12:00 - 1:20 pm	Top Tips for Management of Stress-associated Conditions in Cats	Dr. Christopher Pachel	
1:40 - 2:40 pm	Feline Behavior: More Than Just a Naughty Cat	Dr. Christopher Pachel	
2:50 - 3:50 pm	Feline Hypersensitivity Dermatitis: Understanding Cause & Therapy	Dr. Michael A. Rossi	
4:00 - 5:00 pm	Role of Probiotics in the Management of Diarrhea in Cats	Dr. Michael Lappin	

## Wednesday, April 28, 2021

TIME	SESSION TITLE	SPEAKER	SPONSOR
12:00 - 1:20 pm	Peak Cat Care: Getting the Most from your Feline Exam	Dr. Elizabeth Colleran & Dr. Margaret Gruen	
1:40 - 2:40 pm	Cutting Edge Updates on Chronic Kidney Disease: Understanding Dietary Phosphorus & Renal Health	Dr. Jonathan Elliott	
2:50 - 3:50 pm	Cutting Edge Updates on Chronic Kidney Disease: Bone Mineral Disturbances – What Do We Know & Why Does it Matter?	Dr. Jonathan Elliott	
4:00 - 5:00 pm	Learning the Ins & Outs of Taking Feline Blood Pressure Without Elevating Yours	Ms. Ellen Carozza & Dr. Kelly St. Denis	

## Saturday, May 8, 2021

TIME	SESSION TITLE	SPEAKER	SPONSOR
12:00 - 1:20 pm	Keeping Felines Feisty Despite Frailty	Dr. Sheilah Robertson & Dr. Bonnie Wright	
1:40 - 2:40 pm	Nutritional Myths: Cat Owner Questions & Concerns	Dr. Julie Churchill	
2:50 - 3:50 pm	Complicated Endocrine Cases	Dr. Cynthia Ward	
4:00 - 5:00 pm	Secrets to Managing Today's Diabetic	Dr. Cynthia Ward	



## We would like to recognize and thank the following companies for their sponsorships.



### **Learning the Ins & Outs of Taking Feline Blood Pressure Without Elevating Yours**

Ellen Carozza, LVT & Kelly St. Denis, MSc, DVM, DABVP (Feline)

### **Secrets to Managing Today's Diabetic** Cynthia Ward, VMD, PhD, DACVIM (SAIM)

Platinum Partnership Sponsor  
Cat Friendly Practice Sponsor



### **Feline Hypersensitivity Dermatitis: Understanding Cause & Therapy**

Michael Rossi, DVM, MNS, DACVD

Gold Partnership Sponsor  
Cat Friendly Practice Sponsor



### **Complicated Endocrine Cases**

Cynthia Ward, VMD, PhD, DACVIM (SAIM)

Silver Partnership Sponsor



### **Nutritional Myths: Cat Owner Questions & Concerns**

Julie Churchill, DVM, PhD, DACVN

Silver Partnership Sponsor  
Cat Friendly Practice Sponsor



### **Role of Probiotics in the Management of Diarrhea in Cats**

Michael Lappin, DVM, PhD, DACVIM

Silver Partnership Sponsor  
Cat Friendly Practice Sponsor



### **Top Tips for Management of Stress-associated Conditions in Cats**

Christopher Pachel, DVM, DACVB, CABC

### **Feline Behavior: More Than Just a Naughty Cat**

Christopher Pachel, DVM, DACVB, CABC

### **Cutting Edge Updates on Chronic Kidney Disease: Understanding Dietary Phosphorus & Renal Health**

Jonathan Elliott, MA, VetMB, PhD, DECVPT, MRCVS, FHEA

### **Cutting Edge Updates on Chronic Kidney Disease: Bone Mineral Disturbances – What Do We Know & Why Does it Matter?**

Jonathan Elliott, MA, VetMB, PhD, DECVPT, MRCVS, FHEA

Diamond Partnership Sponsor  
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### **Peak Cat Care: Getting the Most from your Feline Exam**

Elizabeth Colleran, DVM, MS, DABVP (Feline) & Margaret Gruen, DVM, MVPH, PhD, DACVB

Diamond Partnership Sponsor  
Cat Friendly Practice Sponsor

## SUNDAY, APRIL 18, 2021 – DAY 1

- 12:00 – 1:20 pm** **Top Tips for Management of Stress-associated Conditions in Cats**, *Dr. Christopher Pachel*  
Once you've identified signs of stress in your feline patient, and your client is on board to implement a plan for reducing that stress, then what? How do you evaluate which therapeutic interventions are likely to impact the behavior and overall comfort level of your patient? This presentation will provide a comparative look at environmental modifications, pharmacological strategies, nutritional and supplement-based approaches, and behavior modification strategies.
- 1:40 – 2:40 pm** **Feline Behavior: More Than Just a Naughty Cat**, *Dr. Christopher Pachel*  
"Not quite a behavior problem, but not exactly well-behaved either..." Do you have any feline patients that fit that description? Normal cat behaviors aren't always appreciated, they may be creating discord in your clients' homes, and they may even be risking the surrender or euthanasia of your patients. Knowing how to respond to client questions about everyday behavior patterns, efficiently (!), can mean the difference between frustration and enjoyment, and potentially between life and death.
- 2:50 – 3:50 pm** **Feline Hypersensitivity Dermatitis: Understanding Cause & Therapy**, *Dr. Michael Rossi*  
Feline patients with underlying hypersensitivity disorders can sometimes be confusing and difficult to manage. There are a number of conditions that can lead to intense pruritus in these patients, resulting in significant owner complaints. This discussion will focus on those underlying conditions, specifically the clinical presentation of each of them. Additional time will be spent going over potential treatment options and specific treatment plan.
- 4:00 – 5:00 pm** **Role of Probiotics in the Management of Diarrhea in Cats**, *Dr. Michael Lappin*  
In this lecture, Dr. Lappin will review the current studies that have used commercially available probiotics in the management or prevention of diarrhea in cats.

## WEDNESDAY, APRIL 28, 2021 – DAY 2

- 12:00 – 1:20 pm** **Peak Cat Care: Getting the Most from your Feline Exam**, *Drs. Elizabeth Colleran & Margaret Gruen*  
In this presentation, we will cover how to help cat caregivers take video that will be useful to you as an extension of your exam room, and how to integrate video into your exam and medical record. We will also discuss ways to balance multimodal pain management to prioritize maintaining a positive cat and caregiver relationship. Whether you are a recent graduate, a seasoned veterinary professional, or even a member of a Cat Friendly Practice, you will take away practical tips to enhance care for your feline patients.
- 1:40 – 2:40 pm** **Cutting Edge Updates on Chronic Kidney Disease: Understanding Dietary Phosphorus & Renal Health**, *Dr. Jonathan Elliott*  
Recent evidence suggests that inclusion of high levels of inorganic phosphate in prepared diets for cats can have negative effects on renal health as is thought to be the case for human health. This lecture will review the basic understanding of the physiology of phosphate homeostasis in the cat, and present and critically analyze data from recently published nutritional studies. We will also review the evidence that disturbances in phosphate homeostasis accompany the early stages of chronic kidney disease in the cat.
- 2:50 – 3:50 pm** **Cutting Edge Updates on Chronic Kidney Disease: Bone Mineral Disturbances – What Do We Know & Why Does it Matter?**, *Dr. Jonathan Elliott*  
This session builds on the previous lecture and presents the pathophysiology of bone mineral disturbances in chronic kidney disease explaining how this phenomenon starts in the early stages as an adaptive mechanism to help the body maintain phosphate balance despite falling glomerular filtration rate. As kidney disease progresses, bone mineral disturbance becomes maladaptive, leading to demineralization of bone and deposition of calcium in the soft tissues, including the kidney and vasculature. How this phenomenon contributes to the progression of chronic kidney disease and reduces the survival will be discussed.
- 4:00 – 5:00 pm** **Learning the Ins & Outs of Taking Feline Blood Pressure Without Elevating Yours**, *Ms. Ellen Carozza & Dr. Kelly St. Denis*  
Do you regularly monitor your feline patients' blood pressure? Have you wondered if maybe you should and if so, how? Do you wonder about how the stress of a veterinary visit affects a cat's blood pressure or what would be the best way to take blood pressure readings from a cat that you can depend on? Join feline specialist Dr. Kelly St. Denis and Cat Friendly Certified Veterinary Professional, LVT, Ellen Carozza for a practical approach to blood pressure in cats.

## SATURDAY, MAY 8, 2021 – DAY 3

- 12:00 – 1:20 pm** **Keeping Felines Feisty Despite Frailty**, *Drs. Sheilah Robertson & Bonnie Wright*  
Aging cats are an increasing demographic and with this comes the necessity to understand the aging process. Identifying frailty in cats provides an opportunity to intervene and improve medical outcomes. The incidence of pain increases with age and considering pain as a disease in itself is important so that we can move from symptom control toward mechanism-specific management. Assessment of Quality of Life should be at the center of medical decisions and although this is an internal state and cats cannot self-report, there are new tools to help us objectively assess our patients.
- 1:40 – 2:40 pm** **Nutritional Myths: Cat Owner Questions & Concerns**, *Dr. Julie Churchill*  
Making decisions about what to feed cats has become even more complicated for pet parents whose goal is to feed the best food. Cat owners have many questions about pet food. Advice and information recommending the best food is readily available almost anywhere; from pet food retailers, magazines, internet sources, and social media. However, these voices can be strongly biased and may compete with the veterinary healthcare team's advice. This talk will clarify common questions cat owners have about pet food.
- 2:50 – 3:50 pm** **Complicated Endocrine Cases**, *Dr. Cynthia Ward*  
We will discuss the medical approach to feline patients with endocrine disease complicated by concurrent conditions. Diagnostic testing and therapeutic approaches will be explored.
- 4:00 – 5:00 pm** **Secrets to Managing Today's Diabetic**, *Dr. Cynthia Ward*  
This presentation focuses on the clinical approach to diabetes mellitus in the cat. It will cover diagnosis and patient considerations when designing a treatment plan for a diabetic cat. Monitoring, including continuous interstitial glucose monitoring, will be discussed. Actual clinical cases will be used to highlight lecture discussion points.

## Ellen Carozza, LVT

**Nova Cat Clinic/The Cat LVT LLC, Arlington, Virginia**

As a 1996 SUNY Delhi graduate, Ellen has worked in many sectors in veterinary medicine. She started out in veterinary technology as a student primate biohazard technician at LEMSIP under the direction of the late Dr. James Mahoney in Sterling Forest, NY. After closing of the lab she moved to shelter medicine at the Washington Animal Rescue League (now the Humane Rescue Alliance in Washington, DC), as well as a few corporate small animal hospitals in the DC metro area. Each experience proved one chronic problem; the lack of care, understanding, and respect of the feline patient. Something had to be better. In 2002 she joined NOVA CAT CLINIC (formerly Capital Cat Clinic) under the direction of Dr. Marcus Brown and has called that hospital home ever since. At NOVA CAT CLINIC all patients are treated like their own personal pets with high quality medicine with a staff that genuinely adores working with cats. On top of being the Lead LVT to a five doctor practice and supervisor to an amazing assisting staff, she runs the Chris Griffey Memorial Feline Foundation. Ellen currently lectures on the critical feline neonate along with other feline wellness topics. She is also one of the creators and OC members for the latest AVTCP specialty, Feline.

Sponsor  **Boehringer Ingelheim**

## Julie Churchill, DVM, PhD, DACVN

**University of Minnesota College of Veterinary Medicine, Arden Hills, Minnesota**

Dr. Churchill is a Diplomate of the American College of Veterinary Nutrition, and member of the American Academy of Veterinary Nutrition. Dr. Churchill developed a small animal clinical nutrition service that was financially self-sustaining within five years. She is currently Professor, and director of the Nutrition Service and the Associate Medical Director for Specialty, Primary and Urgent Care Services at the University of Minnesota. Dr. Churchill is passionate about all aspects of small animal clinical nutrition including the role of nutrition in maintaining wellness and preventive care, obesity prevention and treatment, the nutrition needs of geriatric patients, nutritional management of kidney diseases, and critical care nutrition. She is also interested in teaching and improving client communication to successfully integrate nutrition into the care of every patient. She served on the task force to develop the AAHA guidelines for weight management. She serves as past president of the Pet Nutrition Alliance (PNA) and on the educational tools committee of PNA working to develop a "Go-to" website for credible nutritional information for veterinary practice teams and consumers. Dr. Churchill also serves on the Board of the Association for Pet Obesity Prevention and is advocating for a global pet obesity initiative.

Sponsor  **Hills**  
Transforming Lives

## Elizabeth Colleran, DVM, MS, DABVP (Feline)

**Chico Hospital for Cats, Chico, CA**

Dr. Colleran is an author, keynote and veterinary conference speaker, consultant, and feline specialist board-certified by the American Board of Veterinary Practitioners. She has successfully created and managed two feline medicine veterinary practices. Her practice in Portland, Oregon was the first feline-only practice in Portland and her current practice; the Chico Hospital for Cat is celebrating its 22nd birthday this year. Dr. Colleran chairs the Cat Friendly Practice Committee for the American Association of Feline Practitioners (AAFP). Dr. Colleran is a published author and frequent contributor to several peer-reviewed publications. She has been a media spokesperson on a number of feline topics for communications campaigns and has proudly mentored many aspiring feline practitioners. Her next book for veterinarians, "The Senior Cat: Medicine and Management in the Golden Years" (working title) will be published in 2021. She loves teaching and believes it is one important way to improve health care and quality of life for felines.

Sponsor **ZOETIS PETCARE**

## Jonathan Elliott, MA, VetMB, PhD, DECVPT, MRCVS, FHEA

**Royal Veterinary College, University of London, London, UK**

Jonathan Elliott is currently Professor in Veterinary Clinical Pharmacology at the Royal Veterinary College. A Cambridge Veterinary Graduate, his PhD was in vascular biology and post-graduate clinical training was undertaken at the University of Pennsylvania. He joined the RVC in 1990 as a lecturer in Veterinary Pharmacology and developed research interests in feline kidney disease and hypertension and equine laminitis. His research has resulted in a number of awards recognizing the impact of his work on clinical practice, including the Pfizer Academic Award (1998), BSAVA Amoroso Award (2001), Petplan Charitable Trust Award (2005), ESVNU Scientific Award (2007) and BSAVA Woodrow Award (2019). He is a board member of the International Renal Interest Society and is president of the European College of Veterinary Pharmacology and Toxicology (2018-2021). He has published more than 200 international peer reviewed original papers and reviews, and supervised 30 PhD students to completion. He is editor of a number of text books, most recently (2020) Hypertension in the Dog and Cat published by Springer Nature Switzerland AG.

Sponsor  **ROYAL CANIN**

## Margaret Gruen, DVM, MVPH, PhD, DACVB

**North Carolina State University College of Veterinary Medicine, Raleigh, NC**

Dr. Gruen completed her veterinary degree at the University of Illinois. She then went to North Carolina State University for an internship followed by a residency in veterinary behavior. She completed a Masters in Veterinary Public Health and became a board-certified veterinary behaviorist. After a few years on the faculty at NCSU, she decided to pursue a PhD with a focus on understanding the behaviors associated with pain in cats with naturally-occurring arthritis. She then spent two years at Duke University, where she co-directed the Canine Cognition Center, and has since returned to North Carolina State University as an Assistant Professor of Behavioral Medicine.

Sponsor **ZOETIS PETCARE**

## Michael Lappin, DVM, PhD, DACVIM

**Small Animal Clinical Veterinary Medicine, Colorado State University**

Dr. Lappin graduated from Oklahoma State University and then completed an internship, internal medicine residency, and PhD program in Parasitology at the University of Georgia. Dr. Lappin is the Kenneth W. Smith Professor in Small Animal Clinical Veterinary Medicine at Colorado State University, is the director of the "Center for Companion Animal Studies" and he helps direct the shelter medicine program. He is the chair of the WSAVA One Health Committee. His principal areas of interest are prevention of infectious diseases, the upper respiratory disease complex, infectious causes of fever, infectious causes of diarrhea, and zoonoses. His research group has published over 300 primary papers or book chapters concerning small animal infectious diseases. Awards include the Norden Distinguished Teaching Award, NAVC Small Animal Speaker of the Year, the European Society of Feline Medicine International Award for Outstanding Contribution to Feline Medicine, the Winn Feline Research Award, the ACVIM Robert W. Kirk Award for Professional Excellence, the WSAVA Scientific Achievement Award, and the AVMA Clinical Research Award.

Sponsor  **PURINA PRO PLAN VETERINARY DIETS**

## **Christopher Pachel, DVM, DACVB, CABC** **Animal Behavior Clinic, Portland, OR**



Christopher Pachel received his veterinary degree from the University of MN in 2002 and became board certified by the American College of Veterinary Behaviorists in 2010. He has operated both house-call and office-based behavior practices and is currently the owner and lead clinician at the Animal Behavior Clinic in Portland, OR. Dr. Pachel lectures regularly throughout the US as well as internationally, teaches courses annually at multiple veterinary schools in the US, and has authored several articles and book chapters on topics such as intercat aggression and pet selection for animal assisted therapy. He is a sought-after expert witness for legal cases involving animal behavior and serves on the Editorial Advisory Board for dvm360. Dr. Pachel is also a Vice-president of Veterinary Behavior on the executive leadership team for the Instinct Dog Behavior and Training franchise, as well as co-owner of Instinct Dog Behavior and Training Portland, which was launched in the fall of 2020.

## **Sheilah Robertson, BVMS (Hons), PhD, DACVAA, DECVAA, DACAW, DECAWBM (WSEL)** **Lap of Love Veterinary Hospice, Gainesville, Florida**

Dr. Robertson graduated from the University of Glasgow in Scotland. She spent time as a surgery intern followed by specialized training in anesthesia including a PhD at Bristol University (United Kingdom). She is board certified in anesthesia and in animal welfare in the USA and Europe and holds a certificate in small animal acupuncture. She has been a faculty member at the University of Saskatchewan, Michigan State University, and the University of Florida. She spent 2 years as an assistant director in the division of Animal Welfare at the American Veterinary Medical Association. In 2014 she completed her graduate certificate in Shelter Medicine at the University of Florida. In 2019 she received her certification as a Traditional Chinese Veterinary Medicine Palliative and End-of-Life practitioner by the Chi Institute of Chinese Medicine. She has published widely on the recognition and alleviation of acute pain in cats. Currently she is the senior medical director of Lap of Love Veterinary Hospice, a large network of veterinarians dedicated to end-of-life care and in-home euthanasia throughout the USA. Dr. Robertson is also a courtesy Professor in the Department of Small Animal Clinical Sciences, University of Florida, Gainesville, Florida. She continues to volunteer at community cat clinics and High-Volume High Quality Spay and Neuter Programs.

## **Michael Rossi, DVM, MNS, DACVD** **Coastal Veterinary Dermatology & Ear Clinic, Houston, TX**



Dr. Michael A. Rossi is a native of New Orleans, Louisiana. He earned his Bachelor of Science degree from Southeastern Louisiana University in Hammond. After this, he performed fellowship research with the Tulane National Primate Research Center in Covington, Louisiana working with the simian immunodeficiency virus. This further increased his interest in animal welfare and scientific research. He then went on to complete his Master's degree and Doctor of Veterinary Medicine degree at Louisiana State University in Baton Rouge. His Master's program focused on the role of neuropeptides in equine allergic airway disease. After veterinary school, he finished a one-year rotating internship at the Regional Veterinary Referral Center in the Washington, DC area. Thereafter, he completed a specialized veterinary dermatology internship at the North Carolina State University College of Veterinary Medicine (NCSU-CVM) in Raleigh, NC. Upon completion of this internship, he participated in a two-year veterinary dermatology residency with NCSU-CVM and clinical work with the Veterinary Referral Center of Colorado (VRCC) in Englewood, CO. He remained on staff at VRCC following his residency before moving back to the Gulf Coast region in 2015 to open Coastal Veterinary Dermatology & Ear Clinic. Dr. Rossi has been board certified by the American College of Veterinary Dermatology since 2014.

## **Kelly St. Denis, MSc, DVM, DABVP (Feline)** **St. Denis Veterinary Professional Corporation, Brantford, Ontario**



Dr. St. Denis is a practicing feline medicine specialist, board certified with the American Board of Veterinary Practitioners in the specialty of feline practice. In her early career she trained in molecular biology and immunology, working in the field of cancer research. In 1999 she graduated from the Ontario Veterinary College, going on to own and operate the Charing Cross Cat Clinic from 2007 to 2020. Dr. St. Denis is the 2020-2021 President for the American Association of Feline Practitioners and an active volunteer in the organization, participating in many committees and task forces. Dr. St. Denis is a consultant on the Veterinary Information Network in feline internal medicine.

## **Cynthia Ward, VMD, PhD, DACVIM (SAIM)** **University of Georgia, Watkinsville, Georgia**



Dr. Cynthia Ward received her VMD and PhD degrees from the University of Pennsylvania. She completed residency training at the Veterinary Teaching Hospital at the University of Pennsylvania in small animal internal medicine and a reproductive endocrinology fellowship at the University of Pennsylvania School of Medicine. She was on faculty at the University of Pennsylvania until 2005 when she moved to the University of Georgia. Dr. Ward has been honored by numerous teaching awards and was named the Josiah Meigs Distinguished Teaching Professor of Internal Medicine at the University of Georgia in 2015. She is the founder and director of the UGA Veterinary Diabetes Clinic. She has an active research program in clinical and basic endocrinology and has authored numerous journal articles, book chapters, and research abstracts. Dr. Ward is a Diplomate of the American College of Veterinary Internal Medicine (small animal internal medicine).

## **Bonnie Wright, DVM, DACVAA, cVA, CVPP, CCRP** **Mistralvet, Johnstown, CO**

Dr. Bonnie Wright was born and raised in Albuquerque, New Mexico. She accomplished her DVM at Colorado State University and a residency in Anesthesia and Critical Patient Care at The University of California, Davis. She has lived in Colorado since 2001. Dr. Wright is board certified in Veterinary Anesthesia and Analgesia. She has earned certificates in Medical Acupuncture, Veterinary Pain Practitioner, Canine Rehabilitation Practitioner and Therapist and canine musculo-skeletal imaging. She works and teaches in the areas of anesthesia, pain medicine, medical acupuncture, and regenerative medicine and rehabilitation.

## Why Should I Attend?

Join the AAFP for a three-day virtual live CE event: *Spring into Feline Medicine*. Expert speakers will present a variety of feline topics in a live format. The live presentations are spread out and on different days of the week (Sunday, Wednesday and Saturday) to allow for work schedule flexibility. The sessions will be live but will be made available on-demand afterwards through December 31, allowing attendees to watch and earn CE credit even if they can't attend live. Attendees can earn up to 13.5 RACE approved CE credits over the three days. Join us for interactive presentations where you can submit questions at the end of each lecture.

## Included In Your Registration

- 13.5 RACE Approved CE Hours Presented Live
- Access to all Presentations and CE Credits On-demand through December 31, 2021
- Online Conference Notes/Outlines Sent Prior to the Event
- Ability to Participate in Live Speaker Q&A

## Continuing Education Credits

This conference will be submitted (but is not yet approved) for continuing education credits in jurisdictions which recognize AAVSB RACE approval; however, participants should be aware that some boards have limitations on the number of hours accepted in certain categories and/or restrictions on certain methods of delivery of continuing education. Contact AAFP Headquarters for further information at [info@catvets.com](mailto:info@catvets.com). Once obtained, the program approval number will be listed on the conference website at [www.catvets.com/education](http://www.catvets.com/education) and on the CE form.

## Registration

Below are the costs for attending the virtual conference.

Virtual Conference Pricing		THREE DAY	TWO DAY	ONE DAY
<b>Veterinarian</b>	Members	\$35	\$30	\$18
	Non-Members	\$99	\$80	\$45
	New Membership & Conference Registration	\$255 (3 Day Conference Bundle)		
<b>Technician &amp; Nurse</b>	Members	\$30	\$24	\$13
	Non-Members	\$59	\$45	\$25
	New Membership & Conference Registration	\$135 (3 Day Conference Bundle)		
<b>Student</b>		\$19	\$14	\$8

Hill's Pet Nutrition is offering a \$5 off coupon for the first 500 registrants. Visit the AAFP website for more details on how to receive the coupon code.

## Cancellation Policy

Registration fees are non-refundable. If you are unable to attend the live CE, the sessions will be recorded and available for viewing on-demand until December 31, 2021.

## FAQs

### Do I have to be present on all days of the meeting to attend?

No, you don't have to be present each day to attend the meeting. All of the sessions will take place live at the day and time on the agenda. However, if you can't attend the live sessions, all content will be available on demand until December 31, 2021, so even if you cannot attend one or more of these days, you will still be able to access the educational content. Being present on the dates of the meeting allows you to interact and engage with speakers and attendees in real time.

### After I register, when will I receive more information about the conference?

Closer to the start of the conference, all attendees will receive an email with more details on how to access the virtual conference platform. The same platform will be used for this meeting as was used for the 2020 Virtual Conference. If you attended that meeting, it will be familiar to you. You will also receive an email one week prior to the conference with the Proceedings Notes log in details so you can access them online.

### How do I get the most out of this virtual conference?

We suggest treating the virtual conference as you would an in-person conference with respect to your calendar and other obligations. Prioritize your time so that you can truly be present in the experience by focusing your attention on the session in front of you. It's also a great idea to minimize distractions as it's easy to 'multi-task' and get distracted. Instead, try to reduce background noise, create a comfortable set up, and get ready to start learning! Attending this virtual conference has huge benefits if you take advantage of everything it has to offer. In addition, you will have on-demand access to all of the sessions until December 31, so you can watch and access as many CE sessions as you would like!

### What technology will I need?

For an optimal experience we recommend participating from a desktop or laptop computer with broadband wired/wireless access. You will be able to connect to audio via your computer. Below are additional recommendations.

1. Use Chrome (recommended) or Firefox browsers
2. Disconnect from a VPN (Virtual Private Network)
3. Check firewalls. If you are in the office, try another network (some offices have robust firewalls that will block some virtual features)
4. Clear your web browser history and cache
5. Check your Internet Connection
6. Close any other tabs that may be using a lot of bandwidth.
7. If you are at home, make sure you are not also using streaming services like Netflix, etc. that could impact your available bandwidth
8. Use a hard-wired internet connection, if possible
9. If you have to use WIFI, make sure you are close to the WIFI device

For more information visit: [www.catvets.com/sfm](http://www.catvets.com/sfm)  
Have questions? Email [Conference@catvets.com](mailto:Conference@catvets.com).